The Highfield Investment Group is a diverse private holding company with operational interests in real estate, commercial and residential development, hospitality and gaming, oilfield services and the thoroughbred horse racing industries. The company's holdings are managed by a small team of executives with an entrepreneurial spirit, a strong work ethic and an unwavering passion for business and the opportunities it presents.

We are seeking a strong ***IT Manager*** to join our Racing and Entertainment Centre's Team. In return, we offer a competitive base salary and benefit package along with the opportunity to broaden your exposure to multiple industries and businesses. This position is located at Century Downs Casino and Racetrack.

The successful candidate will lead the IT Department and is accountable for the support, stability and security of technology at the Century Downs and Century Mile Casinos. As the senior technical expert and the visible, on-site IT lead for the business, this role develops, implements and manages the systems, networks and data that keep casino operations running, with a zero-downtime standard. You have a strong attention to detail and through active monitoring of the casino's infrastructure, you will drive IT initiatives, identify gaps and opportunities for improvement, and proactively manage risks to define technical requirements. You are an excellent communicator, as the position has many internal and external stakeholders who depend on your guidance and expertise as your team is the main technical resource.

The ideal candidate should possess:

- 10+ years' experience in IT Management leadership roles, coupled with post secondary education in Computer Science
- Strong project management skills to develop project plans for system development, hardware and software purchases, and manage IT Department staffing to enhance operations
- Ability to oversee the deployment, configuration and evaluation of all hardware and software across two casino properties, and provide real-time NOC monitoring and control of servers, databases, firewalls and telecommunications equipment
- Skill to reverse engineer undocumented systems, integrations and configurations to implement improvements and optimize functionality
- Leadership to ensure outsourced managed IT services and internal support meet service levels, comply with established documentation requirements and build a responsive, customer-focused support culture
- Expertise to oversee the vendor lifecycle — sourcing (RFP), evaluation, negotiation and service agreements — and be the primary contact for service and product issues and invoice approval
- Ability to lead and manage cybersecurity awareness and training, and put strict, proactive security measures and recommendations in place
- Be a team player with high standards, excellent listening and interpersonal skills with a professional approach
- Ability to apply strong communication and active listening skills to understand business needs and provide appropriate solutions.
- This position will be required to work both in the office, and remotely as required, and travel to Edmonton location as required Able to work on-site and remotely as needed, and to travel to our Edmonton location when required.

If you feel you are the positive team player we are looking for, please forward your resume for review. We appreciate the interest of all applicants, however, only those selected for an interview will be contacted.